Professional Services

Heptio empowers the technology-driven enterprise to realize the full potential of Kubernetes.

Heptio Overview

All businesses must become software businesses to compete in an increasingly-connected world. Kubernetes, the popular open source system for cloud native applications, has accelerated this movement by making containerized applications the norm for business critical services.

Heptio unleashes the technology-driven enterprise with products and services that help customers realize the full potential of Kubernetes and transform IT into a business accelerator. Our company's training, professional services, and support speed integration of Kubernetes and related technologies into the fabric of enterprise IT, while our products reduce the cost and complexity of running these systems in production environments. Heptio is led by two of Kubernetes' founders, and our team has deep expertise in building and operating distributed systems at companies of all sizes across industry verticals.

Professional Services

Heptio is committed to enabling developers and IT teams to succeed with the Kubernetes configurations and infrastructure of their choice. Our services offerings are delivered by expert Kubernetes solutions engineers, and drive accelerated adoption of Kubernetes and decrease your time to market for new mission critical services. We work with your stakeholders and technology teams to understand your overall business goals, analyze your challenges, and develop comprehensive solutions to unlock developer productivity and operational efficiency.

Cluster architecture & operations

We provide best practices and tools for Day 1 & 2 management of Kubernetes clusters on bare metal or in the cloud. Emerge with a more reliable Kubernetes cluster, while using the technology of your choice.

Technology integration

CNI? CRI? Fluentd? Prometheus? Our solutions engineers will work with you to assess the best cloud-native technologies for your business needs and integrate them into your environment.

Cloud native security

Cloud native architectures demand a new suite of security tools. We help architect a solution that balances your current policies and technology with the new reality of security in a cloud native world.

Application deployment

We help architect deployments so your applications, data pipelines, and more take full advantage of the Kubernetes platform—including minimizing downtime, rolling deploys, and horizontal scaling.

Developer experience

CI/CD can make developers much more efficient, but requires new tools and processes. We evaluate your existing tools and workflow, provide recommendations, and implement an agreed-upon solution.

Co-development projects

Interested in building something new? We work with your engineering team to co-develop new integrations or technologies and contribute back to the open source community.

Professional Services Pricing

Professional services are delivered based on a daily rate. Services can be delivered either on-site or remote; on-site engagements require a 5-day minimum.

Contact us to learn more.

Additional Heptio Services

Training

Heptio offers training to enable you to successfully set up, operate, and secure your Kubernetes environment. Our courses are applicable to developers new to containers and Kubernetes, operators looking to gain experience in deploying and running applications and clusters, or architects looking to build and run cloud native systems.

Courses include: Introduction to Kubernetes and Containers, Kubernetes Hands-On Workshop, Kubernetes Cluster Operations, Kubernetes Security, Kubernetes Application Development (coming soon)

Kubernetes Support

Heptio is committed to enabling developers and IT teams to succeed with the Kubernetes configurations and infrastructure of their choice. But choice doesn't have to go unsupported. Our support subscriptions help you pick a Kubernetes configuration and operations plan that works for you. We help you select the right version of Kubernetes and related technologies, and deliver the support you need to keep your clusters up and running and meet the service level objectives defined for your applications. Our support engineers are available 24x7x365 to help resolve issues you encounter.

In addition to helping diagnose and resolve issues, we deliver critical patches to address production issues in mission critical components, and work with the community to ensure the fixes are included in the next Kubernetes release.

Why Heptio?

Distributed systems expertise

Heptio was founded by two creators of the Kubernetes project, and our team has intimate knowledge of cloud native design.

Passionate open source citizens

Heptio designs and builds open source tools intended to increase the strength of the community and drive Kubernetes adoption.

Holistic and flexible

With Heptio, customers can get the support and bespoke tools they need, while remaining close to the upstream Kubernetes community.

▶ To learn more, reach us at inquiries@heptio.com